



Alameda County Industries

We are proud to be your service provider for **Recyclables, Organics, & Garbage.**

City of San Leandro

Single Family Residential Customers

Help Us Provide Safe, Clean, & Efficient Service

Cardboard Boxes: Always flatten boxes to make more space in your blue **recyclables** cart. Have extra? Flatten large/multiple pieces, bundle them, and set them next to your blue **recyclables** cart.



Extra Garbage: Do not overload your carts. Lids must fully close. Overflow garbage will only be collected when a pre-paid tag is attached to the bag(s). **Contact ACI for extra garbage tags.**

Food Waste: Place food scraps, food-soiled paper and waxed paper in the green **organics** cart.



Shredded Paper: This can go in your green **organics** cart. Use it to help absorb liquids and odors.

Plastic Bags, Film, & Wrap: Place multiple pieces in one bag in your gray **garbage** cart. **Avoid single-use disposable items whenever possible and invest in reusables.**



Styrofoam® & Packing Peanuts: Contain multiple pieces in a sealed bag and place in your gray **garbage** cart. **Try donating to a shipping store.**



Household Batteries: Place in a zipper-lock style bag on top of (*not inside*) your blue **recyclables** cart. Please tape the terminals on 9-volt batteries. **No automotive or liquid lithium-ion batteries are allowed.**



E-Waste & Water-Based Paint: These items can be collected through ACI's On-Call Clean Up Program. Call 510-357-7282 or visit AlamedaCountyIndustries.com/sanleandro/residential/cleanup for more information.

Proper Disposal of Hazardous Waste

Please remember that hazardous waste and needles are NOT allowed in any ACI collection container. Ask your pharmacist about available sharp disposal options. Contact Alameda County Household Hazardous Waste at 1 (800) 606-6606 or StopWaste.org/hhw for info on safe, free disposal of sharps and hazardous waste.



Go Paperless & Plant a Tree

Choose paperless billing for your ACI invoice, and we will plant a tree.

Over 4000 trees have been planted so far! Scan the QR code or visit



AlamedaCountyIndustries.com/sanleandro/plantatree for more info and to sign up.

Avoid Wishcycling

Many times, something you may think is recyclable isn't.

Items that are not recyclable can damage sorting machinery, injure our workers, and cause contamination - so **recyclables** end up in the landfill.

COMMON WISHCYCLED ITEMS THAT DO NOT BELONG IN THE **RECYCLABLES BIN:**

- Plastic film/bags/wrap
- Styrofoam®/packing peanuts
- Chip/snack packaging
- Crockery/dishware
- Soiled/wet paper
- CDs/VHS tapes
- Plastic plates/cups/cutlery

A Message to Our Customers

We recently received an **anonymous complaint** that the proper sorting graphics on our carts and the associated outreach materials (*brochures, billing inserts, etc.*) are too good. This customer stated they did not need a reminder of what goes where and how to sort their waste because they already do it properly. Further, they added that the information and graphics were, in a word, “ugly” and unnecessary.

FYI – the graphics on the carts and bins and our outreach materials are a **state-mandated requirement per California Senate Bill 1383 (SB1383)**, effective January 1, 2022. Even the frequency with which we inform residents that recycling and organics participation is mandatory is dictated by SB 1383. So, if you haven’t seen it statewide, you soon will.

Landfills are now the leading source of methane in our environment, and the organic and recyclable material still headed to landfills has a lot to do with why. The state passed SB 1383 as a crucial part of its plan to combat climate change, and ACI is a proud partner in these efforts.

So, to our customer who anonymously lodged this complaint, thank you for properly sorting! For those of you still uncertain about what goes where, those new to the state or country, or those for whom English is a second language, we hope you find our image-based, color-coded carts with QR codes on the container labels that send you to our website **helpful**. And to all of our customers, we thank you for your efforts to help keep our community clean and green!

For more info, visit our website, www.AlamedaCountyIndustries.com/sanleandro/commercial/sb1383, or visit www.Stopwaste.org/rules

Sincerely,
The ACI Team
Your Proud Service Provider



Make Sure to Sort Your Waste Correctly!

Make sure everyone in your household knows what material goes in which cart.

- Food scraps and food-soiled paper belongs in your **ORGANICS** bin.



- Keep it clean. Keep it loose. Make sure recyclable plastic, metal, and glass food containers are empty, dry, and loose (do not bag) before placing in the **RECYCLABLES** bin.



- Styrofoam®, plastic wrap, and non-recyclable packaging belongs in your **GARBAGE** bin.



- Scan the QR code for a list of what goes where and a virtual video tour to find out what happens to your recyclables after collection.



WHEN IN DOUBT, FIND OUT! CONTACT US:

website: AlamedaCountyIndustries.com/sanleandro
phone: (510) 357-7282 • email: info@AlamedaCountyIndustries.com